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REPAIR REQUEST FORM

This form must accompany all items shipped to GeoLine for repair or service. Customer is liable for the cost of estimate (1 hour labor). GeoLine is not responsible for any data lost during servicing. All total stations must include a Tribrach. Please be aware that units received without a suitable shipping box will be shipped with a box at a cost of \$25.

Company billing information

Company _____
Bill-to Address _____
City, State Zip _____
Contact name _____
Email _____
Phone number _____
FAX number _____

Shipping address (if different)

Company _____
Address _____
City, State Zip _____
 Will pick up ourselves
 Salesperson will deliver

Equipment information (type of equipment, purchase data, warranty information)

Equipment type _____ Model number _____
Serial number _____
Date purchased _____
Extended warranty date: Hardware _____ Firmware: _____
Firmware version _____
Equipment submitted _____

(Include the list of equipment. For example: instrument, Tribrach, data collector, cables, laser, receiver)

Action request (what do want done to the equipment)

Calibration/check out Warranty repair Non-warranty repair Other
Would you like to be contacted with an estimate prior to repairing? Yes No

Problem description

Error code(s) displayed on equipment _____
Is there a data collector involved/what kind? _____
What field software/version is being used? _____
Is problem intermittent/ how often? _____
Temperature/weather conditions when failure occurred? _____
Was instrument dropped? _____ Did the instrument get wet? _____

Is a shipping box included? Yes No *(if no, GeoLine will ship in a new box at a \$25 cost)*